

Syllabus

Certified Lean Six Sigma Change Practitioner

Introductions

01 Recognizing the Need for Change

- Recognize the Need
- Threat / Opportunity Matrix
- Link the Need to the People
- Change Capability Assessment
- The Two Elements of Effective Change

02 Building the Case for Change Management

- Transitions – The Three Phases
- Drivers of Change
- AQAL Model
- Why Manage Change
- The Eight Constants of Change
- The Change Management 101 Methodology and Model

03 Selecting and Applying Change Tools

- Stakeholder Analysis
- Leadership Alignment Assessment
- People Impact Assessment
- SWOT Analysis
- HR Infrastructure Checklist
- Communication Plan
- Key Metrics Worksheet
- More of / Less of Chart
- Change Readiness Audit
- Training Needs Assessment
- Force Field Analysis
- Systems and Structures Action Plan
- Reward and Measures Alignment Template

04 Linking Change Management with Project Management and Lean Six Sigma

Wrap-up Discussion

* Syllabus subject to change dependent on audience.